



2025 Wastewater Annual Report



Residents of Briar Chapel,

We had a very positive year and much has occurred in 2025. We are expecting no less for the year to come!

The wastewater treatment plant continues to operate within permit standards, and we continue to monitor and improve in many areas around the plant.

Please find a list of all reported bypasses which occurred in 2025 below.

It is important you do not flush any wipes down your toilet. Even wipes that are marked as “Flushable Wipes” do not breakdown and cause issues with the wastewater system. There is a graphic attached with more details.

We also ask for your continued efforts in eliminating fats, oils and grease from the wastewater system. They are harmful to your pipes and can cause sewage backups or overflows, both in your home and in the community. The Grease Goblin flyer attached to this report has more details.

In closing, Old North State Water Company is 100% committed to providing the Briar Chapel community with a safe and reliable wastewater system. If there are any issues or you need to reach us, don't hesitate. Our customer service department is available to assist at:

1-877-511-2911

or

info@onswc.com

Sincerely,

Old North State Water Company, LLC

Collections system bypass

October 28th, 2025 – 600 gallons spilled to a storm drain at the intersection of Old Piedmont circle and Beacon Ridge Blvd due to grease clogged in the gravity collections system. That area has since been jetted.

Reclaimed water bypass

September 3rd, 2025 – an estimated 3,600 gallons was lost from our irrigation system due to a valve breaking, resulting in 1,800 gallons spilling into Pokeberry Creek.

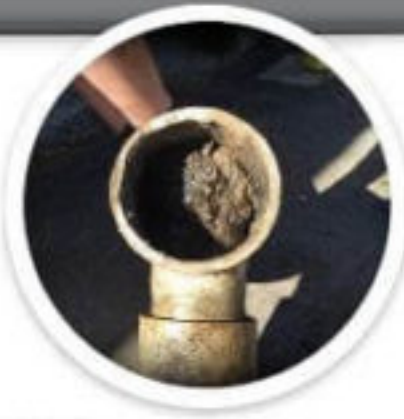
SAVE THE PIPES! DON'T FLUSH WIPES

(OR ANYTHING OTHER THAN TOILET PAPER)



SEWER BACKUPS ARE:

- Gross
- Unhealthy
- Costly
- Harmful to our rivers and lakes



DID YOU KNOW?

- Most sewer spills are preventable and are the result of misuse of the sewer system
- Flushed baby wipes and other items cause tens of thousands of dollars in damage each year
- Flushing anything other than human waste and toilet paper down the toilet can damage household plumbing, the environment, and the wastewater system



OK TO FLUSH: NOT OK TO FLUSH:

- Human Waste
- Toilet Paper

- Baby Wipes, including "flushable" wipes
- Paper Towels
- Cotton Swabs
- Tampon/Pads

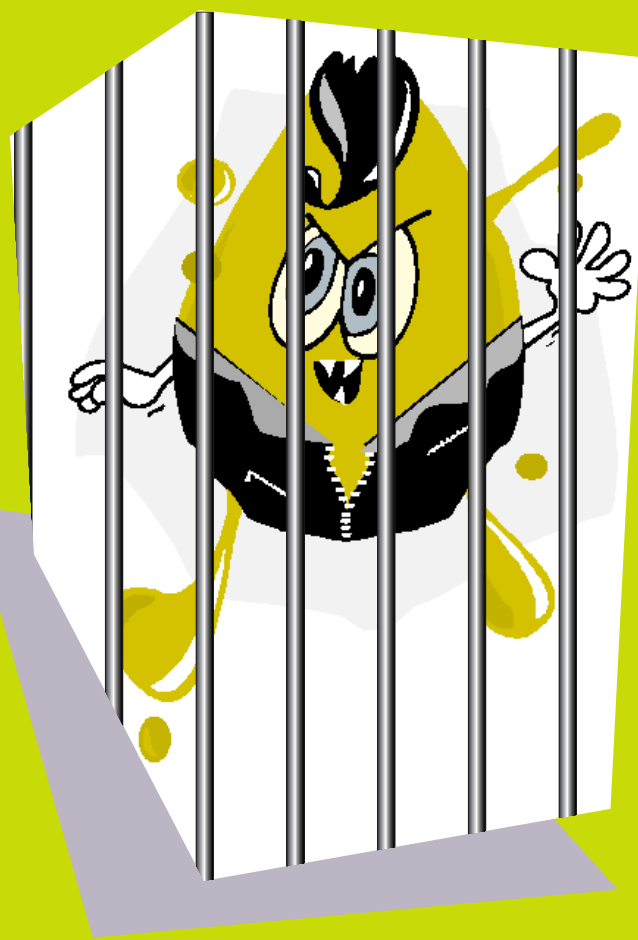
- Condoms
- Tissue/Kleenex
- Dental Floss
- Diapers
- Cleaning Pads/Wipes



"FLUSHABLE" WIPES AREN'T FLUSHABLE!

Test after test proves that **"flushable" wipes don't break down** in the sewer.

WANTED: YOUR DRAIN'S WORST ENEMY

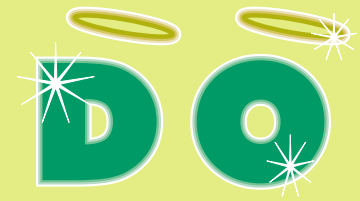


**The
Grease
Goblin**

**LAST SEEN
Loitering in Sinks
and Drains**

**WANTED FOR
Causing Sewer Overflows**

Don't Feed the Grease Goblin!



✓ Put oil and grease in collection containers

⊘ Pour oil and grease down drains

✓ Remove oil and grease from kitchen utensils, equipment, and food preparation areas with scrapers/towels/brooms

⊘ Wash fryers/griddles, pots/pans, and plates with water until oil and grease are removed

✓ Keep grease out of wash water

⊘ Use hot water to rinse grease off surfaces

✓ Place food scraps in collection containers

⊘ Put food scraps down drains

Help keep this guy out of your drains and in the hands of the proper authorities!

