



Use: Residential _____ Commercial _____

DATE TO START NEW SERVICE: (REQUIRED) _____

Owner: _____ Tenant: _____

Print Applicant #1: _____	Print Applicant #2: _____
Cell #: _____	Cell #: _____
Work #: _____	Work #: _____
Email: _____	Email: _____
Service Address: _____ <small>(City and Zip required)</small>	Mailing Address: _____

*APPLICATION FEE \$ _____	The application fee will be applied to your first bill.
* TOTAL CHARGES: \$ _____	

If a Tenant (Renter):

Homeowner/Lessor Name: _____	Homeowner/Lessor Phone #: _____
Homeowner/Lessor Mailing Address: _____	Homeowner/Lessor Alt Phone #: _____
_____	Homeowner/Lessor Signature: _____

You will receive an email with important billing dates and your customer number at processing. A one-time application fee is due for all services. This will be added to your first bill unless payment is remitted with the application. We are required to have an application on file, email or mail to the address listed below.

We offer several payment options:

1. Write check and mail with the remit coupon and envelope provided. Make check payable to ONSWC-(subdivision name). You must write your customer account number on any checks to ensure your account is posted correctly, on time and avoid late fees.
2. Online Payments through www.ONSWC.com. Please note: we use a 3rd party processor and they do charge a transaction fee. You will receive a PIN number on your first statement. This is used to process online payments. Keep it safe.
3. Auto Draft (free program), contact customer service set up over phone using your bank account and we draft your account on the same day each month depending on billing cycle.
4. Bill Pay (free program) utilizing your banks online payment functions. Set us up as a Payee on your banks site and they will send us your payment each month.

Customer Service
 PO BOX 10127, Birmingham, AL 35202
 1-877-511-2911
 info@onswc.com

A lease if you are renting the home or a Deed if you are the homeowner must be attached with this application. If you are renting, you must have the homeowner/lessor's signature. Without these items, this application is not valid and services will not be provided

**Rates and Miscellaneous Charges are Subject to Change
****Read This Contract in Its Entirety Before Signing******

Old North State Water Company, LLC will not disclose any personal information about you to a third-party vendor unless for debt collection or compelled to do so by law and providing your cell number gives us permission to collect your account.



CUSTOMER # _____

WWW.ONSWC.COM
P.O. BOX 10127
BIRMINGHAM, AL 35202

*****WATER / WASTE-WATER SERVICE APPLICATION*****

*****READ THIS APPLICATION IN ITS ENTIRETY BEFORE SIGNING*****

*****THIS APPLICATION WILL BECOME A BINDING CONTRACT UPON ACCEPTANCE BY THE UTILITY*****

I, we, the undersigned ("Consumer") hereby request water/waste-water service from Old North State Water Co or its subsidiaries ("Utility") at the Service Address and for the use stated below and none other. Consumer agrees to promptly pay the application fees, service fees, deposits, late fees, after-hours fees, processing fees and all other charges and fees of Utility ("Charges") at Utility's standard rates as set by Utility, now or at any future time, and to comply with Utility's rules, regulations and policies, as modified from time to time by Utility ("Rules").

- (1) Utility retains title to and has the sole right to use all meters, connections and other property furnished by it and may remove them anytime; and
(2) Consumer is responsible for the safekeeping of all property of Utility at the Service Address; and
(3) Consumer consents to Consumer's water provider releasing to Utility, water consumption at the Service Address for exact calculation of sewer service.
(4) Consumer grants and guarantees free right of access by Utility employees, agents, and contractors to meters, connections and other property of Utility at the Service Address without obstruction (e.g., shrubs, decks, porches, vehicles, animals, fences, etc., or human intervention); and
(5) Consumer will keep the service line, all other piping, all plumbing fixtures and fittings and all appliances at the Service Address (not including meters maintained by the Utility) in good and safe operating condition, first notifying the Utility prior to having repairs made to the service line, and will report immediately to the Utility any leaks discovered; and
(6) Consumer will not connect supplementary water or sewer service to a new or existing meter or connection on Utility's system. Consumer agrees that a separate tap with associated Charges will be required for each building or structure at the Service Address; and
(7) Consumer will notify Utility within 10 days prior to vacating the Service Address or service discontinuance for any reason; and
(8) Consumer will install, at Consumer's expense and pursuant to Utility specifications, the service line from Utility's distribution system to the point of use at the Service Address. Consumer is responsible for obtaining correct specifications from Utility for service lines. Utility has the sole right to determine the location of the service line's connection to the Utility's distribution system. Utility will not refund any payments made by Consumer for extension of water or waste-water distribution lines to the property line of the Service Address unless required under a separate agreement with Utility; and
(9) Consumer agrees that Utility may install or cause to be installed a cut-off valve on the water service line at the Service Address, and that upon a Default, Utility has the absolute right 10 days after mailing notice to the Service Address to stop water and waste water service to the Service Address by use of the cut-off valve. Utility has the right to do so without notice in the event of an emergency or if damage to Utility's system or plant is likely to occur or Utility is otherwise likely to incur liability. Use of the cut-off valve to terminate waste- water service will also result in the termination of water service, but Consumer must continue to pay the minimum fee for water service if required by the water service provider.
(10) Discontinuance of Service: Consumer understands and agrees that:
a.) 10 days after mailing written notice to the Service Address (or immediately and without notice in the event of an emergency or if damage to Utility's system or plant is likely to occur or Utility is otherwise likely to incur liability), Utility can cut off water and waste water service to the Service Address if Consumer fails to pay any Charges, fails to comply with any of the Regulations or fails to comply with any provision of this Contract (a "Default"); and
b.) Consumer must pay an additional delinquent processing fee to reinstate service,
c.) Consumer must pay all Charges in full before service will be reinstated; and
d.) Utility employees or contracted agents are not allowed to collect payments in the field without special authorization from management; and
e.) Utility employees and contracted agents must disconnect all accounts that are delinquent; and
f.) Consumer must pay any unpaid Charges promptly at time service is discontinued; and
g.) If consumer is renting the premises, moves out, and has any unpaid fees, the homeowner/lessor will be financially responsible for these fees;
(11) Consumer will pay a late fee equal to 1% of any Charges that remain unpaid following the delinquent date shown on the utility bill. Consumer will pay or reimburse Utility for all costs and expenses, including, but not limited to, reasonable attorney's fee, collection fees, and interest, incurred by the Utility in collecting or attempting to collect any Charges or other sum due from Consumer to Utility; and Consumer waives all rights of exemption as to personal property under the constitution and laws of this state or any other state; and
(12) Consumer does and hereby release and forever discharge, and hereby agrees to indemnify, defend and hold harmless, Utility, its members, managers, employees, contractors, successors and assigns (collectively, the "Indemnified Parties"), from all loss, claim, damage and expense to property, person or otherwise and of every nature (including attorney's fees) arising out of or relating to the provision of service to the Service Address by Utility, including any loss, claim, damage or expense arising out of a breach by Consumer of any provision of this Contract, except to the extent caused by the sole negligence or willful misconduct of Utility. In addition, Consumer does hereby releases and forever discharge the Indemnified Parties from all loss, claim, damage and expense to property, person or otherwise and of every kind arising from any service interruptions or other conditions or occurrences arising from or relating to use of the cut-off valve, water or waste water line breaks or blockages, tampering, failures of the Utility system, acts of God, fire, earthquake, flood, explosion, war or hostilities, any act of terrorism or belligerence, riot, public disorder, expropriation, requisition, confiscation or nationalization, rationing or allocation (whether imposed by law, decree, regulation or industry insistence), restraint by order of court or governmental authority, inability to obtain necessary approvals from any governmental authority, epidemic, quarantine, strikes or combination of workmen, labor disturbances, failure or breakdown of facilities and/or equipment (whether or not resulting from any cause listed above), changes in laws or regulations, termination or restriction of rights under any license, franchise, easement, right-of-way or other agreement for any cause whatsoever or any other event, matter or thing, wherever occurring, which shall not be within the reasonable control of Utility (each a "Force Majeure Event"). Utility's failure to perform or delay in performing any of its obligations under this Contract as a result of a Force Majeure Event shall not be a breach of this Contract.

Customer Signature: _____

Date: _____

Customer Signature: _____

UTILITY SIGNATURE: _____

Date: _____